



SUN SOLUTIONS  
CONSULTING

# SunSolutions **SPOTLIGHT** News Break

## Issue 7

### May 31, 2012 , CMS Update: How to Avoid Common Version 5010 Claims Rejections

*The deadline for the Version 5010 upgrade was January 1, 2012, and the enforcement discretion period for all HIPAA-covered entities to complete their upgrade to the Version 5010 electronic standards ends on June 30, 2012. The Version 5010 transaction standards have different requirements than those of Version 4010 and 4010A. There are a few things to keep in mind for processing your Version 5010 claims, which should help avoid unnecessary rejections:*

1. ZIP Code: You need to include a complete 9-digit ZIP code for the billing provider and service facility location. You should work with your vendor to make sure that your system captures the full 9-digit ZIP.
2. Billing Provider Address: You need to use a physical address for your Billing Provider Address. Version 5010 does not allow for use of a PO Box address for either professional or institutional claim formats. You can still use a PO Box, however, as your address for payments and correspondence from payers as long as you report this location as a pay-to address.



### Mock ZPIC Audit

#### Be Proactive...

The ZPIC auditors are in pursuit of perceived fraud and are zeroing in on SNFs' use of Resource Utilization Group classifications, particularly ultra-high RUGs.

Will your medical records stand up to the scrutiny commanded by the arrival of seven auditors for several days reviewing your clinical records, processes and procedures and staff interviews?

#### Be Ready...

SunSolutions Consulting will provide a ZPIC audit to identify areas at risk and interview questions asked will prepare your staff for the "real thing". An objective outside reviewer will identify and make recommendations for improving your stance.

3. National Provider Identifier (NPI): You were previously allowed to report an Employer's Identification Number (Tax ID) or Social Security Number (SSN) as a primary identifier for the billing provider. For Version 5010 claims, however, you are only allowed to report an NPI as a primary identifier.

For additional help with your Version 5010 upgrade and Medicare claims, you can contact your Medicare Administrative Contractor (MAC). The MACs work closely with clearinghouses, billing vendors, and health care providers who require assistance in submitting and receiving Version 5010 compliant transactions. If you experience difficulty reaching a MAC, you should send a message describing your issue to [ProviderFeedback@cms.hhs.gov](mailto:ProviderFeedback@cms.hhs.gov) with "5010 Extension" in the subject line.

The Medicare Fee-For-Service group has created a [fact sheet](#) that provides guidance to help providers troubleshoot some of the difficulties they may experience with Version 5010 claims processing and links to each of the MAC websites, including lists of the top 10 edits for Version 5010 claims.

Keep Up to Date on Version 5010 and ICD-10  
Please visit the [ICD-10 website](#) for the latest news and resources to help you prepare.

### Questions to Ask Yourself...

- Can you survive for 2 years with 25% Medicare A pre-payment review?
- Can your staff stand up to ZPIC Auditor's interviews?
- Is your staff doing everything possible to support your claims with correct ADLs, good communication among departments and support of medical necessity in the clinical record and efficient procedures and processes?

### SunSolutions Upcoming Seminar:

Navigating SNF Reimbursement - Mastering the Medicare Maze: 1.5 day Seminar / **10 CEs**

#### Hilton San Diego Bayfront

August 24-25, 2012

1 Park Boulevard

San Diego, CA 92101

Reservations: 1 (619) 321-4444

[CLICK HERE](#) to make reservations online

Group Name: SunSolutions Consulting

Group Code: SUN

Registration Fee: \$400 (*does not include hotel*)

[CLICK HERE](#) to download registration / agenda

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### Contact Info

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Contact SunSolutions Consulting at [sunsolutionsconsulting@sunh.com](mailto:sunsolutionsconsulting@sunh.com) or tollfree - (888) 867 2220 for a listing of products, services or to schedule an educational seminar/ teleconference.

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