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News Break

June 14, 2013 Issue

## Medicare Claims Processing Manual Updates

### Expedited Determinations for Provider Service Terminations...

On May 24, 2013 the Center's for Medicare and Medicaid Services posted transmittal 2711 which included updates to Chapter 30 of the Medicare Claims Processing Manual, Sections 260-261 Expedited Determinations of Provider Service Termination will become effective August 26, 2013.

The manual included Section 260.4.4 provider responsibilities in the expedited determination process:

*When a provider is notified by a QIO of a beneficiary request for an expedited determination, the provider must:*

- *Deliver the beneficiary a DENC (see §260.4.5) by close of business the day they are notified;*
- *Supply the QIO with copies of the NOMNC and DENCs by close of business of the day of the QIO notification;*
- *Supply all information, including medical records, requested by the QIO. The QIO may allow this required information to be supplied via phone, writing, or electronically. If supplied via phone, the provider must keep a written record of the information it provides within the patient record; and*
- *Furnish the beneficiary, at their request, with access to or copies of any documentation it provides to the QIO. The provider may charge the beneficiary a reasonable amount to cover the costs of duplicating and delivering the documentation. This documentation must be provided to the beneficiary by close of business of the first day after the material is requested.*

Full details of the Medicare Claims Processing manual changes can be access at:

<http://www.cms.gov/Regulations-and-Guidance/Transmittals/2013-Tranmittals.html>



**SunSolutions Consulting  
Long-Term Care  
Consulting Professionals**

**Specializing in Medicare, MDS  
and State Survey Compliance**

### Off-site Consulting

- **Cost Effective** - no consultant travel fees
- **Efficient** - chart received through a secure portal
- **Followup Report** - will provide findings and recommendations for immediate change

### Chart Audit/Review

- Medicare Part A
- MDS Accuracy
- ADR (Additional Development Request)
- Survey Compliance
- Nursing Documentation Review

### Other:

- Plan of Correction Assistance
- Care Plan Review

**Working Together to Drive You  
Forward!!**

A provider education article will be released available at <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/>

### CMS Open Door Forum Updates Published

Discharge Assessments and the Use of Dashes' video will soon be activated on the DHHS YouTube site; Access to this video will be made available on the MDS 3.0 Training page in the Related Links section or at: <http://youtu.be/Qkn22jv2HSY>. (Please note once the 'What's New' notice is posted, that there potentially can be a lag time in viewing materials subsequent to the posting request, so if not viewable check back in 24 hours). Discharge Assessments and the Use of Dashes are addressed in our new MDS 3.0 Provider Update Training Series. This training series is the first web-based training offered in 2013 to providers addressing post-acute care topics. Video No. 1 covers MDS 3.0 updates for the Nursing Home setting. It includes a CMS Introduction, a panel presentation explaining what the MDS 3.0 RAI Manual and the MDS 3.0 Assessment Instrument are, and includes two training topics. The first training topic focuses on our relatively new discharge assessments, and the second topic explains how to properly code with dashes. Currently this video is viewable for the RAI Coordinators. We anticipate provider viewing to be live by the end of this week, so please stay tuned.

**MDS Provider Update Training** – Note: The first training video, which includes coding of discharge assessments and use of dashes, has been finalized. This video will soon be available for preview by the RAI Coordinators for a two week time period. We anticipate public posting last week in May. Access to the video will be from the DHHS YouTube site and have a link from our MDS 3.0 Training page.

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### Contact Info

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